

2nd European Conference on Information Management and Evaluation  
 Royal Holloway, University of London, UK  
 11-12 September 2008

<b>Wednesday 10 September 2008</b>					
18:30	<b>Pre-conference reception and registration (Until 19:30)</b>				
<b>Thursday 11 September 2008</b>					
09:00	<b>Registration and coffee</b>				
10:00	<b>Welcome from the conference co-chairs:</b> David Barnes, Hari Harindranath and Romano Dyerson, Royal Holloway, University of London				
10:15	<b>Keynote address:</b> <i>ICTs and Global Working in a Non-Flat World</i> Geoff Walsham, Judge Business School, University of Cambridge, UK				
11:10	Conference splits into streams				
	Room: <b>Stream A – Frameworks Chair -</b>	Room: <b>Stream B - Health Information Systems Chair –</b>	Room: <b>Stream C - Mobile Computing Chair –</b>	Room: <b>Stream D - Evaluation Issues Chair –</b>	Room: <b>Mini Track – Psychology of IS Evaluation Chairs - Tuan Yu</b>
11:15	A Framework for Enterprise Resource Planning System Selection by Small and Medium Enterprises <b>Ganapathy Neetu</b> and Javali <b>Raju</b> , Institute for Management Studies, Kuvempu University Post Graduate Center, India	Evaluating the Problem Solving, -Preserving and -Causing Effects of a Healthcare Information System in a Hospital Clinic	Mobile Messaging has Significant Impact on Primary Health Care Professionals	Information Overload in Industrial Enterprises - Results of an Empirical Investigation <b>Öhgren Annika</b> and Kurt <b>Sandkuhl</b> , Centre for evolving IT in networked organizations, Jönköping University, Sweden	Maturity Models: Metrics of Corporate Education
11:45	Improving Decision Making and Management with an Enterprise Resource Planning System: A Case Study <b>Kontio Juha</b> and Elina <b>Kontio</b> , Turku University of Applied Sciences, Finland	A Quality-Based Real-Time Information Management System within a Medical Environment: The Case of Falls Assessment	Understanding the potential consumer satisfaction in Chinese 3G business	Information Evaluation: Empirical Investigations in Engineering Organisations	Where is Information Ethics in Iranian Library and Information Science Publications and Services?
12:15	A Framework for the Effective Management of Communication between Members of a Distributed Software Development Team <b>Benyon Robert</b> and Stephanie <b>Finn</b> , Rhodes University, South Africa	Can ICT Enhance Value-Driven Health Care	Adoption and Evaluation of Mobile Commerce in Chile	Disruptions in the Network; Identifying the Pitfalls in ICT for a Development Project	Analyzing the Topics Discussed in CEO Blogs: A Content Analysis Approach <b>Bohorquez Lopez Victor Wilfredo</b> and Jose <b>Esteves</b> , IE Business Schools, Spain
12:45	<i>Lunch</i>	<i>Lunch</i>	<i>Lunch</i>	<i>Lunch</i>	

2nd European Conference on Information Management and Evaluation  
Royal Holloway, University of London, UK  
11-12 September 2008

<b>Thurs 11 Sept</b>	Room: <b>Stream A – Frameworks Chair -</b>	Room: <b>Stream B - Research methods and literature review Chair –</b>	Room: <b>Stream C - Data Management Chair -</b>	Room: <b>Stream D – Project Management Chair -</b>	Room: <b>Mini Track – ICTs in SMEs Chairs - David Barnes, Hari Harindranath and Romano Dyerson</b>
<b>14:00</b>	The Application of the Zachman Framework in Architecting a Collaborative Digital Library <b>Abri zah</b> Abdullah and <b>A.N. Zainab</b> , University of Malaya, Malaysia	Research Methods for IT/IS Systems' Evaluation, A Critical Appraisal <b>Breuder</b> Jytte, Aalborg University, Dpt. of Health science and Technology, Denmark	<b>Data and Information Quality in Geriatric Medicine: The Patient Data Analysis Information System</b>	A Case Study of Web Application Delivery via Agile-System Project Management <b>Clutterbuck</b> Peter, Owen <b>Seamons</b> and Terrence <b>Rowlands</b> , University of Queensland, Australia	Acquiring Information Systems Trough Organisational Learning <b>Rantapuska</b> Torsti, Lahti University of Applied Sciences and Outi <b>Ihanainen</b> , Odeco Ltd., Finland
<b>14:30</b>	A Conceptual Framework for Managing Indigenous Knowledge Using Information and Communication Technologies ICTs	Towards and Agile IT Organisation: A Review of Prior Literature <b>Tapanainen</b> Tommi, Praveen <b>Hallanoro</b> , Johannes <b>Päivärinta</b> and Hannu <b>Salmela</b> , Turku School of Economics, Finland	The Records Management Practices in Capturing Organizational Memory	Windows to the Real World – A Comparison of IS project Management Student Learning	UK SMEs and IT: A National Survey
<b>15:00</b>	Creating the Theory for a Conceptual Framework; Benchmarking ICT Supported Training using the Online Course Design Maturity Model <b>Mkhize</b> Peter, UNISA, Pretoria, South Africa	Evaluate IT Where Effects Occur and get a Roadmap for Managerial Action	A Drug Crime Data Mart to Support Publication on Demand	Project Management Practice for Rural ICT Project Sustainability in Developing Countries	ICT Adoption for ICT SMEs in the West Midlands UK – The Forgotten ICT Adopters <b>Costello</b> Pat, Andy <b>Sloane</b> and Caroline <b>Chibelushi</b> , University of Wolverhampton, UK
<b>15:30</b>	<i>Refreshments</i>	<i>Refreshments</i>	<i>Refreshments</i>	<i>Refreshments</i>	<i>Refreshments</i>
<b>16:00</b>	<b>Knowledge Café- What are the important lessons in information management that have been learnt in the last few years and what implications do they have?</b> Facilitated by <b>Dan Remenyi</b> , Trinity College Dublin, Ireland				
<b>18:00</b>	Close of the Conference day				
<b>18:30</b>	Coaches leave from the University to the Conference dinner venue				
<b>19:00</b>	<i>Conference dinner cruising along the River Thames</i> <i>Coaches return to the University at approximately 2200</i>				

2nd European Conference on Information Management and Evaluation  
 Royal Holloway, University of London, UK  
 11-12 September 2008

<b>Friday 12 September 2008</b>					
<b>09:30</b>	<b>Keynote address:</b> "The Changing Role and Significance of Innovation" Sir George Cox, Author of the Cox Review				
<b>10:30</b>	<b>Refreshments</b> Room: Stream A - Implementation Issues Chair -	<b>Refreshments</b> Room: Stream B - Success Factors Chair -	<b>Refreshments</b> Room: Stream C - Evaluation of Management Information Systems Chair -	<b>Refreshments</b> Room: Mini Track – Assessment of IT based reward systems Chair - Birger Rapp	<b>Refreshments</b> Room: Mini Track – ICT, e-business and international business Chair - Ricardo Spinelli
<b>11:00</b>	Implicit Personal Contracts and Actor-Group Consensus in CRM Implementations – Evidence for their Role in Influencing Success Hinton Matt, Open University Business School, UK	Critical Success Factors for Effective IT Leadership	Evaluation of Mangement Information Systems from the Service Quality Perspective Mejabi Omenogo, University of Ilorin, Nigeria	Reward Systems in the Post Digitization Era: Possible Benefits and Risks	The Evaluation of the Impact of Internet-based Technologies on International Service Delivery
<b>11:30</b>	Evaluation of Implementation of e-Government from a Social Perspective	The Impact of PMBoK® Tools, Techniques and Complementary Factors on IS Project Success	Towards an Information Management Evaluation System: Defining Key Assumptions	Bronze, Silver and Gold: Effective Membership Design in Customer Rewards Programs	Networks, Technologies and Globalisation Processes in SMEs: The Italian Case , Italy IME-031
<b>12:00</b>			Evaluation Model on the Innovation knowledge Management of an Enterprise	Rewarding for Academic performance IT Systems in the Support of Academic Assessment in Finland	A Guideline for Virtual Team Managers: The key to Effective Social Interaction and Communication Upfold Christopher and Lara Schlenkrich, Rhodes University, South Africa
<b>12:30</b>	<i>Lunch</i>				

2nd European Conference on Information Management and Evaluation  
 Royal Holloway, University of London, UK  
 11-12 September 2008

Fri 12 Sept	Room: Stream A - Useability Chair -	Room: Stream B - Adoption Issues Chair -	Room: Stream C - Compliance Issues Chair -	Room: Stream D - IT Investment Chair -	Room: Stream E - Challenges and Planning Chair -
13:30	Evaluation of use of online resources in an Islamic university education	Organisation, Personality and the Adoption of ICT: e-Commerce in the UK construction Industry <b>Sloane</b> Andy and Martin <b>Jackson</b> University of Wolverhampton UK	Using a Knowledge Management System to Assess IT Compliance and Enhance Information Value	Modeling the Return of Information System Investments	Comprehensive Challenges to the Contemporary Knowledge Worker
14:00	A user Perspective on Usability of Information Systems	Evaluating Electronic Financial Records Management in the Implementation of e-Government in Malaysia	Evaluating Compliance of the Public Service Development Projects and the National Enterprise Architecture	Evaluating Value of IT, Is an Interpretative Approach Sufficient?	Contextual Factors Influencing Strategic Information Systems Planning in a Network <b>van den Broek</b> Tijs, Michel <b>Ehrenhard</b> , University of Twente The Netherlands, Timo <b>Kestilä</b> and Hannu <b>Salmela</b> , Turku School of Economics, Finland
14:30	Study on Rational Application of Extensible Business Reporting Language				
15:00	Summary of issues raised during the conference Led by				
16:00	Close of conference	Close of conference	Close of conference	Close of conference	Close of conference