



ECEG 2010



UNIVERSITY of LIMERICK  
OLLSCOIL LUIMNIGH

## 10<sup>th</sup> European Conference on e-Government National Centre for Taxation Studies, University of Limerick, Ireland 17-18 June 2010

*Conference Co-Chair:* **Pat Molan**, Irish Revenue Commissioners, Limerick, Ireland

*Conference Co-Chair:* **Tom Collins**, National Centre for Taxation Studies, University of Limerick, Ireland

*Programme Chair:* **David O'Donnell**, Intellectual Capital Research, Limerick, Ireland

*Keynote speaker:* **Josephine Feehily**, Chairman of the Irish Revenue Commissioners, Ireland

*Keynote speaker:* **John Morison**, Professor of Jurisprudence, Queen's University Belfast, Northern Ireland

### Call for Papers, Posters, Round Table Proposals, Practitioner Contributions and Product Demonstrations

As governments seek to remodel and restyle their services, e-Government continues to arouse interest and attention. New dynamic issues such as e-democracy, e-citizenship, e-identity and e-voting have become core elements in the development of public sector delivery. The multi-tier nature of e-Government, relevant at local government, central government but also at the supranational level such as the European Union, makes it of importance to academics and practitioners alike. Vital questions are posed which link technological development and a streamlining of government services to more social based values of inclusion, accessibility and power relationship ratios

e-Government encompasses more than just technology – it challenges the way in which public sector service providers and citizens interact. Democratic renewal, the transformation of service delivery, community leadership and citizenship integration are all key elements of this fascinating subject.

The advisory group for the conference welcomes both academic and practitioner papers on a wide range of topics and a wide range of scholarly approaches including theoretical and empirical papers employing qualitative, quantitative and critical methods. Action research, case studies and research-in-progress are welcomed approaches. The conference to be held in Limerick in **June 2010** is also seeking Research in progress, case studies, poster submissions, proposals for roundtable discussions, practitioner contributions, and product demonstrations based on the main themes are also invited.

Submission details are given below. Possible topics include, but are not limited to:-

- **Applications of e-Government**
- **Challenges to e-Government:**
- **The e-Voting issue**
- **Legal, agency, trust and governance issues in e-Government:**
- **e-Democracy**
- **Measuring e-Government**
- **Economics of e-Government**

For a more comprehensive Call for Papers please consult the website at:

<http://academic-conferences.org/eceg/eceg2010/eceg10-call-papers.htm>

If you would be interested in preparing and chairing a mini track, please contact the Conference Director, Sue Nugus at [sue@academic-conferences.org](mailto:sue@academic-conferences.org) outlining your suggested topic

### Paper submissions

Papers should address the conference topics listed above and can describe a wide range of research including empirical or theoretical studies. In addition, philosophical papers presenting an argument and papers presenting a process that has been developed and is now ready for wider use are welcome. In all cases concepts and underlying principles should be emphasised, with enough background information to orient any reader who is not a specialist in the particular subject area original. The work should not have been published elsewhere and should not be intended to be published elsewhere during the review period.

### Research in Progress

Researchers may submit current projects whilst they are still in progress.

### Case Study Submissions

Case study submissions should be written to publishable standards.

### Poster Submissions

Posters provide an opportunity for researchers to present their work in an informal setting in which there is more time for discussion and questions than is sometimes available in a full paper session. This track is an ideal forum for the presentation of work in progress. Poster submissions are welcomed in any of the areas identified in the call for papers

### Round Table Proposals

The Programme Committee invites topical subjects to be proposed for discussion.

### Practitioner Contributions

The conference committee welcomes contributions from individuals and organisations working in the field. These contributions can take the form of a presentation or a demonstration.

***Selected papers will also be considered for publication in the Electronic Journal of e-Government (EJEG- <http://www.ejeg.com>).***

### Submission details

**Abstract details:** All submission types require an abstract in the first instance. Abstract should be a minimum of 300 and no more than 500 words including up to five keywords and keyphrases to be received by **30 November 2009**. Please read the abstract guidelines section of the website before submitting.

**Submission:** Online at <http://academic-conferences.org/eceg/eceg2010/eceg10-abstract-submission.htm> Please ensure that you complete all relevant sections of the form, including the conference track the abstract is intended for, the proposed title for the paper, the full names (first name and surname, not initials) and email addresses of all authors and a postal address and telephone number for at least one contact author. Please indicate clearly if the contact author is not the lead author.

**Full paper:** Only required when the abstract has been selected and not to be more than 5,000 words including abstract, keywords and references (the Harvard referencing rules need to be followed). Submission date will be no later than **18 January 2010**. Papers should be submitted as .doc or .rtf file attachments by email to the Conference Manager, Julia Hawkins at [julia@academic-conferences.org](mailto:julia@academic-conferences.org)

### Important information

- The selection panel of the conference committee will consider all abstracts received by the submission deadline to ensure that the proposed paper is relevant to the Conference.
- The authors of abstracts that describe a relevant paper will receive a notification of abstract selection.

## 10<sup>th</sup> European Conference on e-Government, University of Limerick, Ireland. 17-18 June 2010

- All full papers will be double-blind reviewed by members of the conference committee to ensure an adequate standard, that the proposed subject of their abstract has been followed, that the paper is of a suitable length, the standard of English is adequate and the paper is appropriately referenced.
- For authors whose first language is not English we request that you have your work proof read prior to submission by a native English speaker (or at least a fluent English speaker). Papers can be rejected due to a poor standard of English.
- Papers that are accepted will be published in the conference proceedings providing at least one author registers and presents the work at the Conference (see the registration section of the conference website for more information about registration). Author registration must be completed by 12 June 2008.
- Due to the large number of papers expected for this conference, the committee only allows an author to present one paper. Therefore if multiple papers are accepted for presentation different co-authors need to present each paper.

### Important dates

Abstract submission deadline:	<b>30 November 2009</b>
Notification of abstract acceptance:	<b>7 December 2009</b>
Full paper due for review:	<b>18 January 2010</b>
Notification of paper acceptance:	<b>29 March 2010</b>
Earlybird registration closes:	<b>12 April 2010</b>
Final paper due (with any changes):	<b>26 April 2010</b>
Final author registration date:	<b>17 May 2010</b>

### Conference Executive

[Pat Molan](#), Irish Revenue Commission, Ireland  
[Tom Collins](#), University of Limerick, Ireland  
[David O'Donnell](#), Intellectual Capital Research, Ireland  
[Tom Kennedy](#), University of Limerick, Ireland  
[Margery Stapleton](#), University of Limerick, Ireland  
[Matthias Finger](#), Swiss Federal Institute of Technology, Lausanne, Switzerland  
[Panos Hahamis](#), Westminster Business School, London, UK  
[Dr Frank Bannister](#), Trinity College Dublin, Ireland  
[Professor Toni Carbo](#), University of Pittsburgh, USA  
[Professor Bruno de Vuyst](#), Vrije Universiteit Brussel, Belgium  
[Dr Alea Fairchild](#), University of Twente, Belgium  
[Dr Mary Griffiths](#), University of Adelaide, South Australia  
[Paul McCusker](#), Letterkenny Institute of Technology, Ireland  
[Dan Remenyi](#), Trinity College, Dublin, Ireland

### Conference Committee

The conference programme committee consists of key people in the e-Government around the world. The following people have confirmed their participation:

Bulent Acma (Anadolu University, Turkey); Adetunji Adeshina (Nigeria); Georg Aichholzer (Institute of Technology Assessment, Austrian Academy of Sciences, Austria); Soud Almahamid, (Al Hussein Bin Talal University, Amman, Jordan); Paul Alpar (Philipps-Universität Marburg, Germany); Nadia Amin (University of Westminster, UK); Aykut Arslan (TU Training Centre Command, Turkey); Medi Asgarkhani (CPIT, Christchurch, New Zealand); Charles Ayo (Covenant University, Ota, Nigeria); Jenny Backhouse (University of New South Wales, Canberra, Australia); Joan Ballantine (University of Ulster, UK); Frank Bannister (Trinity College Dublin, Ireland); Jordi Barrat Esteves (Rovira i Virgili University, Tarragona, Spain); Victor Bekkers (Erasmus University, Rotterdam, Netherlands); Egon Berghout (Groningen University, Netherlands); Lasse Berntzen (Vestfold University College, Norway); Rodica Blidisel (West University from Timisoara, Romania); Robert Brookes (Conwy County Borough Council, Wales, UK); Carlos Caldeira (University of Evora, Portugal); Toni Carbo (University of Pittsburgh, USA); Walter Castelnovo (Università dell'Insubria, Como, Italy); Akemi Chatfield (University of Wollongong, Australia); Lichun Chiang (National Cheung Kung University, Tainan, Taiwan); Jyoti Choudrie (University of Hertfordshire, UK); Rodney Clare (EDS and the Open University, UK); Maura Conway (Dublin City University, Ireland); Marcelo Costa (Infoquality, Goiânia, Brazil); Noah Curthoys (Cabinet Office, London, UK); Leela Damodaran (Loughborough University, UK); Geoffrey Darnton (Bournemouth University, UK); Anne Davies (Queens University Belfast, UK); Martin De Saulles (University of Brighton, UK); Bruno de Vuyst (Vrije Universiteit Brussel, Belgium); Andy Dearden (Sheffield Hallam University, UK); Mitja Decman

(University of Ljubljana, Slovenia); Vladimir Drozhzhinov (e-Government Competence Centre, Moscow, Russia) Paul Drummond (Department for Transport, UK); Frances Ekwulugo (University of Westminster, London, UK); Andy Ellis (Microsoft, UK); Marwin Elnaghi (Brunel University, Uxbridge, UK); Sara Eriksén (Blekinge Institute of Technology, Sweden); Jose Esteves (Instituto de Empresa Business School, Madrid, Spain); Elsa Estevez (Universidad Nacional del Sur, Argentina); Rebecca Eynon (Oxford Internet Institute); Alea Fairchild (Vesalius College/Vrije Univ Brussels, Netherlands); Elmeare Farrell (Irish Human Rights Commission); Matthias Finger, (Swiss Federal Institute of Technology, Switzerland); Karin Furuli (Sogn og Fjordane University College, Norway); Jean-Gabriel Ganascia (Laboratoire d'Informatique de Paris VI, University Pierre and Marie Curie, France); Somayajulu Garimella (International Management Institute, New Delhi, India); Mila Gasco (Pompeu Fabra University, Barcelona, Spain); Rimantas Gatautis (Kaunas University of Technology, Kaunas, Lithuania); Jenny Gilbert (Anglia Ruskin University, UK); Dave Griffin (Leeds Metropolitan University, UK); Mary Griffiths (University of Adelaide, Australia); Kerstin Grunden (Trollhattan University Sweden); Ute Hansen (Ute Hansen, Research & Concept, Germany); Rugayah Hashim (University Technology Mara, Selangor, Malaysia); Paul Henman (University of Queensland, Brisbane, Australia); Ben Hoetjes (Haagse Hogeschool, Den Haag, Netherlands); Keith Horton (Napier University, Edinburgh, UK); Paul Jackson (Institute of Public Finance, UK); Arild Jansen (University of Oslo, Norway); Marijn Janssen (Delft University of Technology, Netherlands); Carlos Jimenez (Estratic Barcelona, Spain); Claire Johnson (University of Glasgow, UK); Vikas Kanungo (Society for Promotion of e-Government, India); Georgios Kapogiannis (University of Salford, UK); Turksel Kaya Bengsghir (Public Administration Institute for Turkey and the Middle East, Turkey); Martin Knahl (University of Plymouth, UK); Ibrahim Kushchu (International University of Japan); Konstadinos Kutsikos (Business School, University of the Aegean, Greece); Djamel Eddine Laouisset (ETQM College, Dubai, UAE); Eleanor Farrell (Irish Human Rights Commission, Ireland); Kieren Lenihan (IPA, Dublin, Ireland); Ying Liu (Cambridge University, UK); Kristina Lundevall (mCity Sweden); Gregory Maniatopoulos (University of Newcastle, Newcastle upon Tyne UK); Abusin Mazin Eltayib (Government of Sudan); Paul McCusker (Letterkenny Institute of Technology, Ireland); Anthony Meehan (The Open University, UK); Hélène Michel (ESC Chambery, Le Bourget du Lac, France); Jeremy Millard (Danish Technological Institute, Aarhus, Denmark); Yonathon Mizrahi, (University of Haifa, Israel); Pat Molan (Revenue Commissioners, Limerick, Ireland); John Morison (Queens University Belfast, UK) Bert Mulder (Haagse Hogeschool, Den Haag, Netherlands); Hilary Mullen (Buckinghamshire Chilterns University, UK); Darren Mundy (University of Hull, UK); Olli Mustajarvi (The Finnish Parliament, Finland); Paul Nixon (Haagse Hogeschool, Den Haag, The Netherlands); Abdelkader Nouibat (University of M'Sila, Algeria); Briony Oates (Teeside University, UK); David O'Donnell (Intellectual Capital Research Institute of Ireland); Adegboyega Ojo (United Nations University, Macao, China); Mustafa Kemal Oktem (Hacettepe University, Ankara, Turkey); David Osimo (ICT Unit, European Commission/JRC/IPTS, Seville, Spain); Maria Osuna Alarcón (Salamanca University, Spain); Eleonora Paganelli (University of Camerino, Italy); Thanos Papadopoulos (The University of Warwick, UK); Shaun Pather (Cape Peninsula University of Technology, South Africa); Adina Popa (University of Resita, Romania); Key Pousttchi (University of Augsburg, Germany); Thurasamy Ramayah (Universiti Sains Malaysia, Malaysia); Rajash Rawal (Haagse Hogeschool, Den Haag, Netherlands); Vivien Reid (Glasgow Caledonian University, UK), Oliviero Riganelli (University of Camerino, Italy); Jose Rodrigues (Federal University of Paraíba, Brazil); Sabine Rotthier (Hogeschool Gent, Belgium); Spurge Rudman (Cape Peninsula University of Technology, South Africa); Alain Sandoz (VaubanTechnologies, Neuchâtel, Switzerland); Hans Scholl (University of Washington, USA); Jamal Shahin (Vrije Universitat, Brussels, Belgium); Carlo Simon (Provdavis School of International Management, Germany); Helge Simonsen (Verdande AS, Norway); Patrick Sinz (Ethica SAS and Dexxon Group, France); Bernt Solvang (Agder University College, Norway); Peter Sonntagbauer (Federal Computing Centre, Austria); Kamen Spassov (Coordination Center for Information, Communication and Management Technologies, Bulgaria); Sasikumaran Sreedharan (King Khalid university, Saudi Arabia); Bernd Stahl (De Montfort University UK); Margery Stapleton (University of Limerick, Ireland); Kamelia Stefanova (Sofia University, Bulgaria); Simon Stephens (Letterkenny Institute of Technology, Ireland); John Taylor (Glasgow Caledonian University UK); Marcel Thaens (Erasmus University, Rotterdam, Netherlands); Adriana Tiron Tudor (University Babes Bolyai, Romania); Tim Turner (University of New South Wales, Australia); Hein van Duivenboden (Tilberg University, Netherlands); Rudi Vansnick (Internet Society of Belgium); Are Vegard Haug (Faculty of Law, University of Oslo, Norway); Stuart Warden (Cape Peninsula University of Technology, South Africa); Ntombovuyo Wayi (North West University, Mafikieng, South Africa); Diana Wilson (Trinity College Dublin, Ireland); Rob Wilson (University of Newcastle, UK); Les Worrall (University of Wolverhampton, UK); Jim Yonazi (University of Groningen, The Netherlands); Dushana Zdravkova (Varna District Court, Varna, Bulgaria).

This call for papers and further information about the conference is available online at <http://academic-conferences.org/eceg/eceg2010/eceg10-home.htm>